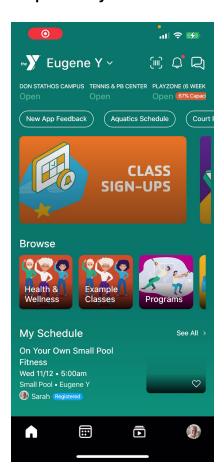
Updating Email to YMCA Email in App

Objective

This SOP outlines the steps to ensure that your YMCA email address is correctly set up in DAXGO and the app to receive notifications properly.

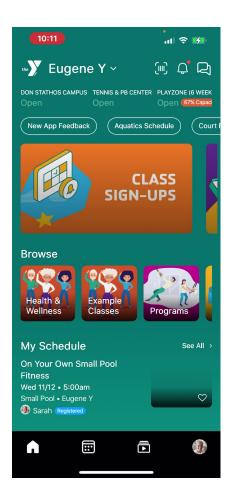
Key Steps

Step 1: Verify Email in DAXGO 0:02



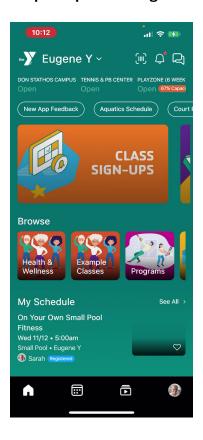
- Log into your DAXGO account.
- Check that your email is updated to your YMCA email address.

Step 2: Access Your Profile in the App 0:27



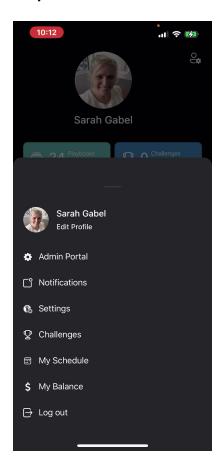
• Open the app and click on your profile image located in the bottom right corner.

Step 3: Open Settings 0:41



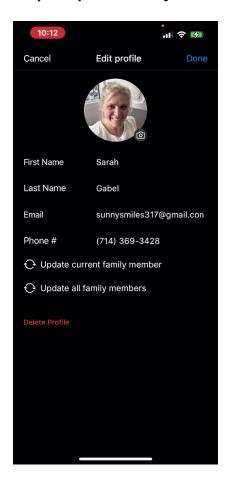
Tap on the gear icon to access your settings.

Step 4: Edit Profile 0:57



• Select 'Edit Profile' located just underneath your name.

Step 5: Update Family Member Information 1:13



- Choose to either:
 - o Update current family member (just your information)
 - Update all family members (refreshes connection for everyone in your account)

Cautionary Notes

- Ensure that you are using your YMCA email address to avoid missing important notifications.
- Double-check that all family members' information is correct if you choose to update all family members.

Tips for Efficiency

- Regularly verify your email settings to prevent future issues.
- Keep your app updated to the latest version for optimal performance.

Link to Loom: https://loom.com/share/0aa37dc5e3c0452783147d9761f006c7