



**FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY**

Swim Lesson Cancellation Policy for COVID-19 Fall 2020

Cancellation Policy:

If you are going to miss a Swim Lesson due to a known scheduling conflict, we require you to give our staff at least **72 hours notice**. To cancel a lesson:

- **Please contact your Swim Instructor directly to let them know you will not be able to attend a lesson.**
- If you are unable to contact your Swim Instructor, please email the Aquatics Director at sabrina@eugeneymca.org or call the Y at 541-686-9622 and leave a message.

If you do not give our staff 72 hours notice of a cancellation, you will be charged for your lesson time.

Cancellation due to Sickness:

In the event the Student or someone in your household becomes sick, please contact your **Swim Lesson Instructor** as soon as possible.

- If you are unable to contact your Swim Instructor, please email the Aquatics Director at sabrina@eugeneymca.org or call the Y at 541-686-9622 and leave a message.
- **You will not be charged for a lesson missed due to sickness.**

Instructor Cancellation:

Our Swim Lesson Instructors are following the same cancellation procedures.

- For scheduled conflicts, Instructors will let you know at least 72 hours in advance.
- In the case of sickness, Instructors will let you know as soon as possible.
- **In both of these cases, you would not be charged for the cost of the missed lesson.**

Our swim lesson program often has a significant waitlist of students. Please know if you frequently cancel lessons (4+ weeks in a row) and we have students waiting, we may need to offer your lesson time to another student on the waitlist.

By filling in the fields below, you agree that you have read, understand and will follow our Swim Lesson Cancellation Policy for COVID-19. If a student or yourself is not following these procedures, you may be asked to no longer participate in the Swim Lesson Program.